

Company Profile



PT Kastara Bumi Indonesia

An IT solutions provider working with organisations across the Indonesian public and private sectors. We design, build and run the systems those organisations depend on – and stay reachable once they are live.

01

Full lifecycle

Assessment and design, implementation and migration, then monitoring and support. The team that specified a system is still there when it needs changing.

02

Public and private

Government agencies, transport operators, financial institutions, education, plantation and private business.

03

Based in Jakarta

Working across Indonesia, with designs that account for sites far from a head-office floor.

Eight solution areas

01

Artificial Intelligence

Practical AI that fits how your teams already work – not a pilot that stalls after the demo.

02

Communications & Collaboration

One place to meet, message and share files – that IT can actually secure.

03

Enterprise Software

ERP and line-of-business systems, implemented so that people actually use them.

04

Intelligent Security

Security built on the assumption that someone will get in – and designed to notice when they do.

05

Internet of Things (IoT)

Sensors are the easy part. Getting the data somewhere it changes a decision is the work.

06

Managed Services

We run it, so your team can build instead of firefight.

07

Network & Infrastructure

The layer everything else depends on. Done properly, nobody thinks about it.

08

Services

Advisory, delivery and training wrapped around everything else we do.

What each area covers – 1 of 2

Artificial Intelligence

Practical AI that fits how your teams already work – not a pilot that stalls after the demo.

- Use-case assessment
- Data readiness
- Deployment and integration
- Governance and guardrails

Communications & Collaboration

One place to meet, message and share files – that IT can actually secure.

- Unified communications
- Meeting rooms and AV
- Messaging and file collaboration
- Adoption and training

Enterprise Software

ERP and line-of-business systems, implemented so that people actually use them.

- Requirements and fit
- Implementation and integration
- Data migration
- Support and change requests

Intelligent Security

Security built on the assumption that someone will get in – and designed to notice when they do.

- Security assessment
- Endpoint and network defence
- Identity and access
- Monitoring and response

What each area covers – 2 of 2

Internet of Things (IoT)

Sensors are the easy part. Getting the data somewhere it changes a decision is the work.

- Device and connectivity design
- Edge and gateway
- Data pipeline and dashboards
- Field operations

Managed Services

We run it, so your team can build instead of firefight.

- Monitoring and alerting
- Patch and lifecycle management
- Service desk
- Reporting and service levels

Network & Infrastructure

The layer everything else depends on. Done properly, nobody thinks about it.

- Design and assessment
- Structured cabling and data centre
- LAN, WAN and wireless
- Resilience and continuity

Services

Advisory, delivery and training wrapped around everything else we do.

- Advisory and assessment
- Project delivery
- Training and enablement
- Staff augmentation

Assess, deliver, run

1

Assess

We map the estate as it actually runs today – capacity, dependencies, licences, risk – and turn the requirement into a scoped, costed plan.

2

Deliver

Work lands in phases. Each one ends in something tested and signed off, with a documented way back if it does not hold.

3

Run

Monitoring, patching, service desk and reporting against agreed response times, so the team that built it is still the team that answers for it.

What you get from working with us

01

Documented as built

Diagrams and configuration match reality on handover day, and there is a process to keep them matching.

02

Reversible by design

Every phase has a written rollback. Migration should not be a one-way door.

03

Your estate stays yours

Documentation, credentials and configuration remain with you – switching provider is a decision, not a hostage negotiation.

04

Prioritised, not exhaustive

A findings list of four hundred items helps nobody. You get the ones that change your risk position.

Selected clients

GOVERNMENT

DJKI Bea Cukai
Basarnas
Bappenda

PRIVATE

Walalangi & Partners
Railley Padel
Samaja Hub

TRANSPORTATION

Kereta Commuter Indonesia

EDUCATION

Universitas Jenderal Soedirman

FINANCE

Kisi Korea Investment & Sekuritas

PLANTATION

OWL Plantation

Built for how government buys

Data residency

Designs account for data that has to remain in Indonesia, and for sector rules limiting where workloads may run.

Procurement reality

Scope, phasing and documentation shaped to fit tender and budget cycles rather than fighting them.

Audit evidence

Evidence and documentation produced as part of the work, not assembled in a panic at review time.

How to start

01

Advisory

Independent assessment of an estate, a proposal or a business case.

02

Project delivery

Scoped implementation with project management and vendor coordination.

03

Managed services

We run it – monitoring, patching, service desk, against agreed SLAs.

04

Staff augmentation

Engineers embedded with your team to cover a gap or transfer a skill.

Let's build something

